How to plan your journey

- 1. Check your starting and destination stations, plus any connections, using the symbols shown in 'How to use this map'. Then refer to the index overleaf for additional details of access and connections at each station. You may also wish to refer to the example journey box
- 2. Check that you can manage the step and gap from the platform to the train.
- 3. Check your return journey as this may require a different route or use of an alternative station entrance
- 4. Call Transport for London's 24 hour travel information number **0843 222 1234*** before travelling to check the availability of lifts
- 5. You can also plan your journey online at tfl.gov.uk/journeyplanner
- 6. If you experience problems with your planned route contact a member of staff at the station (or use the Help point) and we will provide you with an alternative route
- 7. Our Conditions of Carriage place no obligation on customers in wheelchairs to be accompanied. If you need assistance please ask a member of staff who will assist you if they are able to and it is safe to do so.
- For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it

*You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.

How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in a light grey. Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

Step

The step between the platform and the train is shown by the following symbols:

- 0 50mm (0 2 inches)
- 🛛 🦲 51 120mm (2 4.7 inches)

Over 121mm (4.7 inches)

Gap

The gap between the platform and the train is shown by the following letters:

- A 0 85mm (0 3.3 inches)
- B 86 180mm (3.3 -7 inches)
- C Over 181mm (7 inches)

Examples

These stations have the smallest step and gap and are suitable for most customers including wheelchair-users

BCA These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair-users.

This map shows the largest step and gap at each station. The index on the back of this guide shows the average step and gap for all stations which do not have level access. At some of these stations, level access may only be available at some parts of the platform – look out for signs

000

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction).

You will not be able to get in or out of the station without using stairs and/or escalators.



Baker Street! At this station you can change step-free between the Jubilee and Bakerloo lines.

but not between these lines and the Metropolitan, Circle and Hammersmith & City lines

At these stations you can change onto National Rail (sometimes only in one direction)

Ramps are used at this station to help you to board the train. These may need to be pre-booked. The step and gap at these stations varies

Station Name !

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Please refer to the index on the back of this guide

- For more information please check the station index on the back of this guide
- Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information
- 👄 Riverboat services
- ★ Airport
- **Tramlink**
- **É** Emirates Air Line

Manual boarding ramps

• Staff will operate the manual boarding ramp and assist you with getting on the train if you require this

At some stations access to the train is by manual boarding ramp. These stations are shown on the map with a \mathbf{R} . If you plan to travel on London Overground, you should pre-book assistance by calling 0845 601 4867.

If you intend to use manual boarding ramps on London Underground services you do not need to book in advance, but please read the information below

If you require a manual boarding ramp at these stations:

 Please speak to a member of staff in the ticket hall and let them know where you are travelling to

 You may need to get on at a specific doorway on the train. Staff will advise you as to this

• Where relevant, staff will arrange for you to be met at your interchange or destination by a member of staff with a manual boarding ramp

• If you plan to travel from a station with permanent level access to a station with a manual boarding ramp, please speak to a member of staff before getting on the train, so that they can arrange for you to be met

 If you are interchanging from a line with permanent level access to a line with a manual boarding ramp, please speak to a member of staff of the platform. If no staff are present use the 'Information' button on a Help point to ask for the manual boarding ramp to be operated

• If platforms and/or trains are very busy, it may take a while before there is space to get on a train, particularly if you are travelling with other wheelchair users

 The manual boarding ramps can take a maximum weight of 300kg (approx 47 stones). This needs to include your weight and the weight of anyone assisting you on the manual boarding ramp, as well as the weight of your wheelchair

Example step-free journey: Chalfont & Latimer to Forest Hill

Find Chalfont & Latimer! on the map and check both the How to use this map section and Station Index on the back of this guide. As the station index shows, you should use the Bedford Avenue entrance to access the southbound Metropolitan line platform (🔊 step 50mm/gap 75mm) and take the Metropolitan line to Finchley Road.

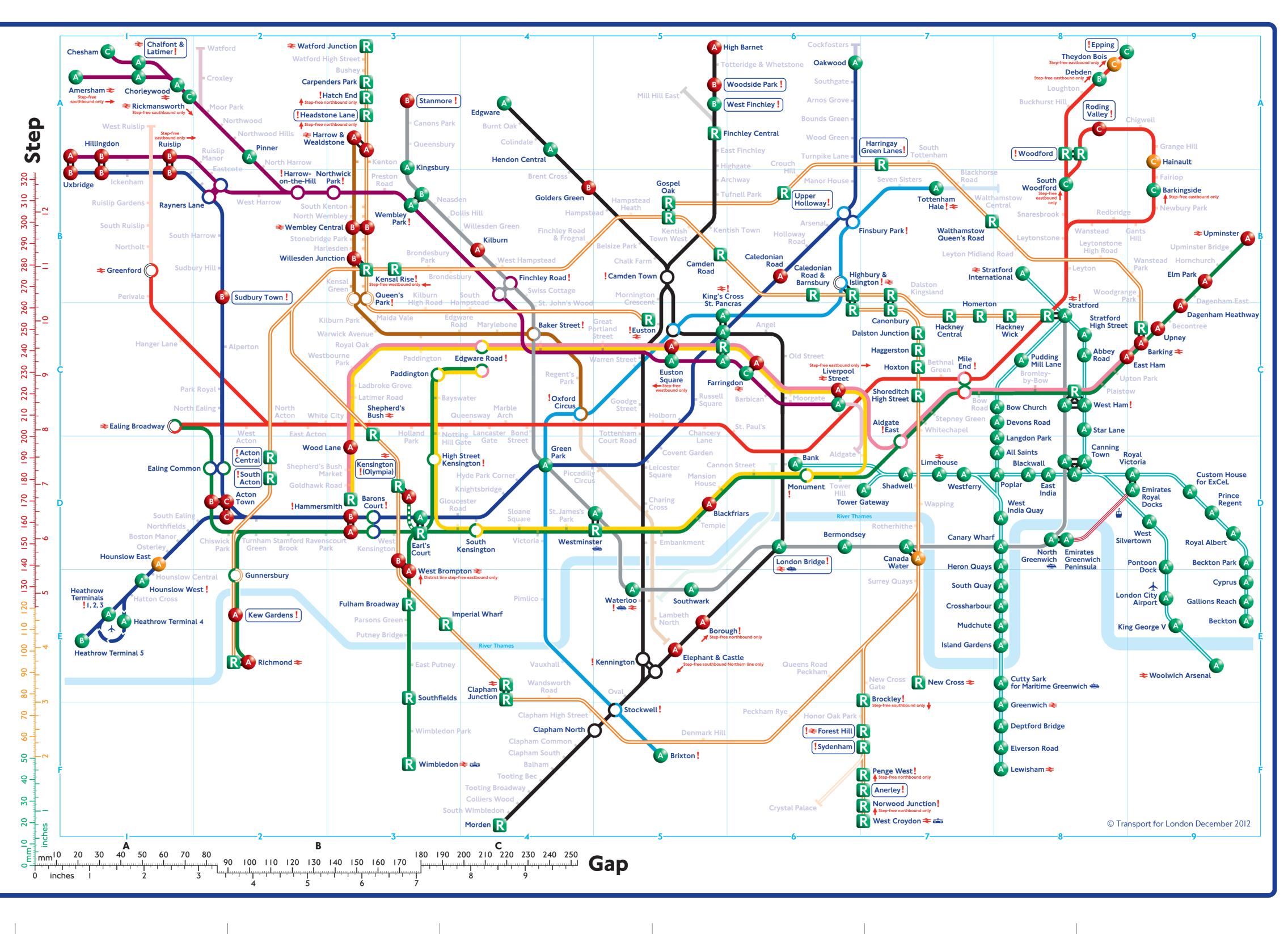
At Finchley Road (🔵 📵 step Imm/gap II6mm) change for the southbound Jubilee line (
 step 163mm/gap 120mm). Remember that at Finchley Road you can only change step-free between Metropolitan and Jubilee line trains travelling in the same direction. You cannot change between trains travelling in different directions and you cannot enter or exit Finchley Road station step-free.

Stay on the Jubilee line to Canada Water. At Canada Water (A step 50mm/gap 70mm), change for the London Overground service towards **Crystal Palace or West Croydon** (🙆 step 75mm/gap 4mm). As the map shows, a ramp is available at Forest Hill.

To ensure that this is available, you should pre-book assistance by calling 0845 601 4867

Alternative transport

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you to find an accessible route to your destination, including booking you a taxi if there is no suitable alternative route by public transport.



Further information

Transport for London produce a number of documents to help people get around London more easily.

- Audio Tube map
- Large print colour Tube map
- Large print black and white Tube map
- Avoiding stairs Tube guide
- Getting Around London your online guide to accessibility. Covers all TfL's transport services
- Toilet Tube map
- Bus maps (all London buses are wheelchair accessible, apart from some journeys on routes 9 and 15)

For copies call **0843 222 1234*** or visit tfl.gov.uk/accessguides

- Blue badge car parking information - available at tfl.gov.uk/roadusers
- For information on booking taxis and minicabs visit tfl.gov.uk/cabwise

If you have any general comments about your Tube journey please contact London Underground **Customer Services on** 0845 330 9880, textphone 020 7918 3500 or write to:

LU Customer Services 55 Broadwav London SW1H 0BD

If you have comments about your DLR journey call 020 7363 9700, textphone 020 7093 0999 or write to:

DLR Customer Relations Serco Docklands Castor Lane London E14 0DS

If you have comments about your London Overground journey call 0845 601 4867, textphone 020 3031 9331 or write to:

Freepost RSTY-TJRK-JRUG London Overground Customer Services Team 125 Finchley Road London NW3 6HY

If you are not satisfied with their response and wish to take the matter further. contact London TravelWatch on 020 3176 2999 or visit londontravelwatch.org.uk

Кеу	y to lines
	Bakerloo
	Central
	Circle
	 District District open weekends, public holidays and some Olympia events
	Hammersmith & City
	Jubilee
	Metropolitan
	Northern
	Piccadilly No service between Uxbridge and Rayners Lane in the early mornings
	Victoria
	Waterloo & City
	— DLR
	London Overground
	Emirates Air Line
Key to symbols	
Step b	between platform and train
	0 - 50mm (0 - 2 inches)
	51 - 120mm (2 - 4.7 inches)
	Over 121mm (4.7 inches)
Gap between platform and train	
Α	0 - 85mm (0 - 3.3 inches)
B C	86 - 180mm (3.3 -7 inches) Over 181mm (7 inches)
1 ± 5 ×λ	Platforms with designated level access boarding points. Step/gap measurements at these stations are when boarding train at these points only
R	Access from platform to train by manual boarding ramp
<u>.</u>	Access via lift(s). Limited capacity (8 to 12 persons) indicated by 'small'
₹	Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information
	Main bus interchange
4	Emirates Air Line
*	Airport
a	Taxi rank

- **P**(5) Car park with number of blue badge bays indicated in brackets
- Accessible toilet on site or nearby

Station Index

C8 Abbey Road Ӣ 🗄 WC 🛕

D2 Acton Central R Both platforms (platform 1 towards Richmond, platform 2 towards Stratford).

You must use the correct entrance/exit depending on which platform you are travelling to and from as you cannot change step-free between platforms within the station. Use the Churchfield Road entrance via the ticket hall for platform 2. Use the entrance on the other side of the level crossing for platform I

- 2 Acton Town Ӣ WC District line eastbound towards Upminster (A step 217mm/ gap 80mm), westbound towards Ealing Broadway (B step 300mm/gap 103mm) Piccadilly line eastbound towards Oakwood (C step 143-197mm/gap 125-156mm), westbound towards Uxbridge or Heathrow (**B** step 127-141mm/gap 76-168mm)
- Aldgate East No entrance/exit. You can change between District line westbound towards Earl's Court (A step 153mm/ gap 47mm) and Hammersmith & City line westbound towards Hammersmith (A) step 163mm/gap 20mm). You can change from Hammersmith & City line eastbound towards Barking (A step 140mm/gap 33mm) onto District line eastbound towards Upminster (A step 133mm/gap 30mm)

D8 All Saints 🛃 🛕

Al Amersham 🕮 🐼 嵀 📔 WC (female only, southbound platform) You can only enter and exit the southbound platform for trains towards Liverpool Street A

- Anerley R Both platforms (platform 1 towards Dalston Junction, platform 2 towards West Croydon). You must use the correct entrance/exit depending on which platform you are travelling to and from as you cannot change step-free between platforms within the station. Use the Ridsdale Road entrance for platform 1 Use the Anerley Station Road entrance for platform 2
- C4 Baker Street No entrance/exit You can change between Bakerloo line northbound towards Harrow and Wealdstone (A) step 147mm/gap 43mm) and Jubilee line northbound towards Stanmore (A step 193mm/gap 0mm). You can change between Bakerloo line southbound towards Oxford Circus (A step 150mm/gap 40mm) and Jubilee line southbound towards Westminst (A step 160mm/gap 0mm).
- D6 Bank 进 DLR only 🗛, lift located in King William Street
- **C9** Barking $\overline{\mathbb{H}} \rightleftharpoons \overline{\mathbb{H}} \cong WC$ (National Rail) District line eastbound towards Upminster (A step 173mm/gap 27mm), westbound towards Earl's Court (A step 183mm/ gap 13mm). Hammersmith & City line (A step) 243mm/gap 30mm). London Overground R westbound towards Gospel Oak
- Barkingside P(2) You can only enter and exi the eastbound platform for trains towards Woodford (C step 37mm/gap 213mm)
- **Barons Court** No entrance/exit. You can change between District line westbound towards Hammersmith (A step 247mm/gap 77mm) and Piccadilly line westbound towards Acton Town (A) step 88mm/gap 23mm). You can change between District line eastbound towards Upminster

(A) step 273mm/gap 10mm) and Piccadilly line eastbound towards Oakwood (A step 156mm/gap 50mm)

- E9 Beckton
- D9 Beckton Park 🕅 🛕
- D6 Bermondsey 🕅 🛕 If you require level access to leave the train at Green Park, please make sure that you travel in
- the correct carriage 5 Blackfriars Circle line eastbound (A) step 177mm/gap 1mm) towards Liverpool Street westbound (🗛 step 157mm/gap 16mm) towards Westminster. District line eastbound (A step 147mm/gap 30mm) towards Upminster, westbound (A step 117mm/ gap 40mm) towards Westminster
- D8 Blackwall Ӣ \Lambda
- E5 Borough I You can only enter and exit the northbound platform step-free for trains towards Camden Town (A step 187mm/ gap 27mm). If you are travelling southbound on the

Northern line to Borough (towards Morden) stay on the train to Clapham North, get off the southbound train (A step 147mm/gap 30mm) and take a northbound Northern line train (A step 170mm/gap 17mm) to Borough

- C8 Bow Church 🕅 🛕
- F5 Brixton 🕮 🐼 🖻 🛱 🗛
- **E6** Brockley **R** You can only enter and exit platform 2 towards Crystal Palace and West Croydon
- **B6** Caledonian Road It Eastbound trains towards Oakwood (A step 150mm/gap 0mm), westbound towards Acton Town (A step 160mm/gap 4mm)
- **B6** Caledonian Road & Barnsbury R Both platforms (platform 2 towards Richmond and Clapham Junction, platform 3 towards Stratford)
- **B5** Camden Road **R** Both platforms (platform towards Richmond and Clapham Junction, platform 2 towards Stratford)
- **B5** Camden Town No entrance/exit. You can change between northbound platform towards Woodside Park (A step 170mm/ gap 6mm) and northbound platform towards Edgware (A step 173mm/gap 0mm)
- D7 Canada Water 🗹 🗄 WC(bus station) Jubilee line 🗛. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that yo travel in the correct carriage. London Overground platform 3 towards New Cross, Clapham Junction, Crystal Palace and West Croydon (🔼 step 75mm/gap 4mm) Platform 4 towards Highbury & Islington (A) step 78mm/gap 18mm)
- D8 Canary Wharf 🕅 WC Jubilee line 🗛. DLR 🗛. 200m between Jubilee line and DLR station via the street. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage
- **D8** Canning Town **1 B** WC(bus station) Jubilee line 🗛. DLR 🗛. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

- **C7** Canonbury **R** Platform I towards Highbury & Islington, platform 2 towards Clapham Junction and Crystal Palace, platform 3 towards Richmond and Clapham Junction and platform 4 towards Stratford
- A3 Carpenders Park R Both platforms (platform I towards Euston platform 2 towards Watford Junction)
- 1 Chalfont & Latimer 🚇 🗔 🔁 🔁 (5) 🗛 You need to use correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between all platforms within station – you need to make a 360m journey via street to change between northbound platform 1 and southbound platform 2.

Use Bedford Avenue entrance to get to/from southbound platform 2 – this route goes via ticket hall. Use Station Approach entrance to get to/from northbound platform 1 – this route does not go via ticket hall and is for ticket holders only; it is only unlocked between 0515 and 2000 Mon to Sat and 1545 to 1900 on Sun so use intercom to ask staff to unlock gate at other times

- Chesham P(4)
- (C step 30mm/gap 235mm)
- Chorleywood 🕮 🐼 🎴 (6) WC 🛕
- E4 Clapham Junction 嵀 London Overground **R** platform I towards Stratford via Willesden Junction and platform towards Highbury & Islington via Canada Water
- **F5** Clapham North No entrance/exit. Northbound towards Borough (A step 170mm/gap 17mm) southbound towards Morden (A step 147mm/gap 30mm)
- E8 Crossharbour 🟦 (small) 🗛
- D9 Custom House for ExCeL 🕅 🛕
- E8 Cutty Sark for Maritime Greenwich 🕅 🗛
- E9 Cyprus Ӣ 🛕
- **Dalston Junction R** Platform I towards Highbury & Islington, platforms 2, 3 and 4 towards New Cross, Clapham Junction, Crystal Palace and West Croydon
- Dagenham Heathway Eastbound toward Upminster (A step 283mm/gap 23mm), westbound towards Earl's Court (A step 243mm/gap 23mm)
- A8 Debden P(3) 🚔 You can only enter and exit the eastbound platform trains towards Epping (**B** step 30mm/gap 173mm)
- F8 Deptford Bridge 🟦 🛕
- C8 Devons Road 🟦 (small) 🗛
- **Ealing Broadway C**(National Rail) No entrance/exit. You can change betwee District line (A step 190-257mm/gap 23-73mm) and Central line (B) step 213-240mm/gap 97-113mm)
- 2 Ealing Common No entrance/exit. You can change between District line eastbound towards Upminster (A step 283mm/gap 60mm) and Piccadilly line eastbound towards Oakwood (B) step 136mm/gap 122mm). You can change between District line westbound towards Ealing Broadway (B) step 323mm/gap 143mm) and Piccadilly line westbound towards Uxbridge (B) step 178mm/gap 161mm)
- 3 Earl's Court 🕮 (Aria di Chiccadilly line only) 🟦 District line eastbound towards Paddington or Upminster, westbound towards Kensington (Olympia), Wimbledon or Hammersmith **R**. Piccadilly line 🗛

C9 East Ham I District and Hammersmith & City lines eastbound towards Barking (A step 257mm/gap 7mm), westbound towards Aldgate East (A step 233mm/gap 43mm) D8 East India Ӣ 🗛

A4 Edgware 🕮 🛤 🖬 🗛

4 Edgware Road No entrance/exit. The Circle line no longer runs in a continuous loop and you may have to change trains at Edgware Road to carry on with your journey. You can change between Circle line to/from High Street Kensington (A step 180mm/gap 33mm), Circle line eastbound towards King's Cross St. Pancras and Hammersmith & City line eastbound towards Barking (both A step I37mm/gap 40mm). You can change petween westbound Circle line and westbound Hammersmith & City line towards Hammersmith (both A step 153mm/gap 50mm) and District line to/from Earl's Court (A step 157mm/gap 23mm)

Elm Park 🛱 WC Eastbound towards Upminster (A step 267mm/gap 23mm), westbound towards Earl's Court (🔼 step 203mm/gap 7mm) 5 Elephant & Castle 🕅 You can only enter and exit the Northern line southbound platform for trains towards Morden (A step 183mm/ gap 3mm)

- F8 Elverson Road
- 8 Emirates Greenwich Peninsula A D9 Emirates Royal Docks 🗛

A8 Epping P(6) WC Platform I (C step 24mm/ gap 186mm), platform 2 (C step 25mm/ gap 212mm). You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station – you need to make a 450m journey via street to change between platforms 1 and 2. Use Station Road entrance to get to/from platform 2 – this route goes via ticket hall.

When travelling to Epping, ask station staff at your starting station if your train can be routed to arrive at platform 2 - this is often, but not always, possible. If you arrive at platform 1, use the Hillcrest Way entrance. This is unlocked from 1700-2000. If the gate is locked, please use Help point to ask staff to open it

C5 Euston **t** (Victoria and Northern line Bank branch only) **WC**(National Rail)

- London Overground **R** northbound towards Watford Junction.
- No entrance/exit to London Underground services. You can change between Victoria line southbound towards Brixton (A) and Northern line southbound towards Morden via London Bridge A.
- You can change between Victoria line northbound towards Tottenham Hale (A) and Northern line northbound (Bank branch) towards Camden Town 🗛

Euston Square (Metropolitan only) You can only enter and exit the westbound Hammersmith & City, Circle and Metropolitan lines platform. Hammersmith & City line and Circle lines westbound towards Edgware Road (both A step 207mm/gap 60mm). Metropolitan line westbound towards Harrow-on-the-Hill 🗛

6 **Farringdon ₹** Metropolitan line eastbound towards Liverpool Street, **C** step 0mm, gap 188mm. Circle line eastbound towards Monument and Hammersmith & City lines eastbound towards Liverpool Street (A), step

- 150mm, gap 77mm. Metropolitan line westbound towards Harrow on the Hill **B** step 1mm, gap 180mm, Circle and Hammersmith & City lines westbound towards Edgware Road (A), step 163mm, gap 60mm
- A5 Finchley Central I P(6) WC **R** Northbound towards High Barnet and southbound towards Camden Town
- **B4** Finchley Road No entrance/exit. You car change between Metropolitan line southbound towards Liverpool Street (B) step 1mm/ gap 116mm) and Jubilee line southbound towards Stratford (B) step 163mm/gap 120mm). You can change between Metropolitan line northbound towards Amersham, Chesham and Uxbridge (C step 5mm/gap 199mm) and Jubilee line northbound towards Stanmore (B) step 140mm/gap 100mm)
- **B6** Finsbury Park 4 No entrance/exit You can change between Victoria line southbound towards Brixton \Lambda and Piccadilly line westbound towards Acton Town A. You can change between Victoria line northbound towards Tottenham Hale A and Piccadilly line eastbound towards Oakwood A
- F7 Forest Hill P(1) **R** Both platforms (platform 1 towards Highbury & Islington, platform 2 towards Crystal Palace and West Croydon). Both platforms are accessible only to/from the main (Devonshire Road) northbound entrance
- Fulham Broadway 📝 **R** Eastbound towards Earl's Court, westbound towards Wimbledon
- E9 Gallions Reach 闭 🛕
- Golders Green 🕅 WC Northbound towards Hendon Central (A step 113-150mm/gap 3-37mm), southbound towards Camden Town (B) step 137-143mm/gap 43-57mm)
- **B5** Gospel Oak WC R All platforms (platform towards Richmond and Clapham Junction, platform 2 towards Stratford, platform 3 towards Barking)
- Greenford 嵀 No entrance/exit. You can change between the eastbound platform towards Liverpool Street (B) step 173mm/ gap 140mm), westbound platform towards West Ruislip (B) step 207mm/gap 123mm) and National Rail services
- F8 Greenwich Ӣ 嵀 🎴 (1) 🛕
- D4 Green Park (A, all platforms. You need to make a 220m journey to change between the Jubilee and the Piccadilly line, a 160m journey to change between the Victoria and the Piccadilly line and a 380m journey to change between the Victoria and the Jubilee line
- **Gunnersbury** No entrance/exit. You can change between District line platform 1 towards Earl's Court (B) step 200mm/gap 113mm), platform 2 towards Richmond (B) step 193mm/ gap 157mm) and London Overground services
- C7 Hackney Central R Both platforms (platform I towards Richmond and Clapham Junction, platform 2 towards Stratford)
- **C8** Hackney Wick **R** Both platforms (platform towards Richmond and Clapham Junction, platform 2 towards Stratford). You must use the correct entrance/exit depending on which platform you are travelling to/from and you cannot change step-free between platforms. To access platform 1 use the Hepscott Road entrance. To access platform 2 use the Wallis Road entrance.

- **C7 Haggerston R** Both platforms (platform 1 towards Highbury & Islington, platform 2 towards New Cross, Clapham Junction, Crystal Palace and West Croydon
- Hainault 🗟 P(4) Eastbound towards Roding Valley (B) step 117mm/gap 157mm) Westbound towards Barkingside - platform (B) step 73mm/gap 163mm) and platform 3 (C) step 87mm/gap 203mm)
- Hammersmith Ӣ 🗒 Hammersmith & City and Circle lines **R**. District line eastbound towards Earl's Court (A) step 220mm/gap 33mm), westbound towards Turnham Green (A step 253mm/ gap 40mm). Piccadilly line eastbound towards Oakwood (B) step 179mm/gap 110mm), westbound towards Acton Town (B) step 187mm/gap 102mm). You need to make a 520m journey via street including lifts to change between the Hammersmith & City or Circle lines and the District or Piccadilly lines
- 7 Harringay Green Lanes R Both platforms (platform 1 towards Gospel Oak, platform 2 towards Barking). You must use the correct entrance/exit depending on which platform you are travelling to and from as you cannot change step-free between platforms within the station. Both entrances are on Green Lanes
- A3 Harrow & Wealdstone 🗹 嵀 ₽(5) wc Bakerloo line (A step 217mm/gap 60mm). London Overground platform 1 towards Watford Junction (A step 151mm/gap 28mm), platform 2 towards Euston (A step 168mm/gap 8mm)
- 2 Harrow-on-the-Hill **₹** No entrance/exit. You can change between fast, semi-fast and 'all stations' trains running in the same direction -Northbound towards Amersham and Chesham (A), northbound towards Uxbridge (B) step 27mm/ gap 87mm), southbound towards Baker Street platform 5 (B) step 36mm/gap 88mm), and platform 6 (B) step 36mm/gap 93mm)
- **3 Hatch End P(2) R** You can only enter and exit platform 2 towards Watford Junction
- **A3** Headstone Lane **R** You can only enter and exit platform 2 towards Watford Junction using the side entrance on Headstone Lane
- 🗉 Heathrow Terminals 1,2,3 闭 🛧 🗄 🚔 wo A. If you are travelling towards Central London, you need to board the fifth carriage furthest from the lifts
- 📔 Heathrow Terminal 4 闭 🛧 🛕 Open Mondays to Saturdays until 2345 and Sundays until 2315 only
- Heathrow Terminal 5 🗹 🛧 WC (B) step 22mm/gap 94mm). If you are travelling towards Central London, you need to board the fifth carriage, furthest from the lifts
- 🗛 Hendon Central 🕮 🐼 🟦 WC 🗛 🛛
- D8 Heron Quays 🛃 🛕
- A5 High Barnet P(5) WC (A) step 90-127mm/gap 13-60mm
- 🛛 Highbury & Islington 🚇 🛤 嵀 London Overground **R** platforms 1 and 2 towards Clapham Junction and Crystal Palace, platform 7 towards Richmond and Clapham Junction, platform 8 towards Stratford. No entrance/exit to London Underground services. You can change between the northbound platform towards Tottenham Hale A and National Rail northbound services. You can change between the southbound platform towards Brixton (A) and National Rail southbound services
- **3 High Street Kensington** No entrance/exit. You can change between District and Circle line

- westbound towards Earl's Court and
- AI Hillingdon **(F) (6)** WC Metropolitan line eastbound towards Liverpool Street (B) step 118mm/gap 86mm), westbound Piccadilly line eastbound towards Oakwood (B) step 183mm/gap 87mm), westbound
- 7 Homerton R Both platforms (platform 1 towards Richmond and Clapham Junction, platform 2 towards Stratford)
- Hounslow East 🗹 P(2) WC Eastbound towards Oakwood **A**, westbound towards Heathrow (A) step | 07mm/gap 7 l mm)
- । Hounslow West 🕮 🛤 🛛 🗛 Entrance/exit via stairlift for wheelchair users only. The maximum operating weight of the stairlift is 225kg
- 7 Hoxton R Both platforms (platform 1 towards Highbury & Islington, platform 2 towards New Cross, Clapham Junction, Crystal Palace and West Croydon)
- **E3** Imperial Wharf **R** Both plaforms (platform I towards Clapham Junction platform 2 towards Stratford) E8 Island Gardens 🗷 \Lambda
- **E5 Kennington** No entrance/exit. You can change between the northbound platform 1 via Charing Cross (A step 170mm/ gap 0mm) and northbound platform 3 via Bank (A step 180mm/gap 20mm)
- **B3** Kensal Rise **R** You can only enter and exit platform 1 towards Richmond and Clapham Junction
- D3 Kensington (Olympia) 嵀 WC Served by District line services on weekends public holidays and during some Olympia to/from. Use the Olympia Way entrance for District line platform 1 towards High Street London Overground **R** platform 2 towards Stratford. Use the Russell Road entrance Clapham Junction
- Earl's Court (A step 227mm/gap 73mm), platform 2 towards Richmond (A step 153mm/gap 50mm). You need the correct need to make a 600m journey via street to change between the platforms I and 2. also goes via the ticket hall. Use the North Road entrance for platform 2 towards ticket hall and is for ticket holders only
- **B4** Kilburn **WC** Northbound towards Stanmore (A step 150mm/gap 77mm), southbound
- A3 Kingsbury 🕮 🐼 🕅 WC 🗛
- Northern, Metropolitan and Victoria only) 述 ᆃ 🚔 WC (National Rail). Hammersmith & City and Circle lines eastbound towards Liverpool Street and

Gloucester Road (A step 157mm/gap 0mm) and District and Circle line eastbound towards Edgware Road (A step 157-167mm/gap 0mm) towards Uxbridge (B) step 110mm/gap 73mm). towards Uxbridge (A step 177mm/gap 83mm)

events. You must use the correct entrance/exit depending on which platform you are travelling Kensington (A step 123mm/gap 50mm) and for London Overground **R** platform 3 towards

E2 Kew Gardens District line platform | towards entrance/exit depending on which platform you are travelling to/from, as you cannot change between platforms within the station – you Use Station Approach entrance for platform towards Earl's Court and Stratford – this route Richmond. This entrance does not go via the

towards Stratford (A step 127mm/gap 80mm)

C5 King's Cross St. Pancras (4) Piccadilly,

westbound towards Edgware Road \mathbb{R} . Metropolitan, Northern, Piccadilly and Victoria lines 🗛 🕖 King George V 🛃 🚺

- D8 Langdon Park 🗄 🛕
- F8 Lewisham 🛃 ₹ 🗄 WC(National Rail) 🛕
- D7 Limehouse ⓓ (small) ₹ A You can change between westbound National Rail services and eastbound DLR towards Westferry
- 5 Liverpool Street 🕮 (Metropolitan line only) Image: Image and exit the eastbound Hammersmith & City, Circle and Metropolitan lines platform. Hammersmith & City line eastbound towards Barking and Circle line eastbound towards Monument (both A step 183mm/gap 13mm) Metropolitan line eastbound towards Aldgate 🗛
- D6 London Bridge 🕮 🐼 Ӣ 嵀 🗄 🚔 WC(National Rail) 🗛

You need to make a 410m journey via street and lifts to change lines. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

- E9 London City Airport 闭 🛧 🙆
- C7 Mile End No entrance/exit. You can change between Central line eastbound towards Woodford (A step 223mm/gap 43mm), District line eastbound towards Upminster and Hammersmith & City line eastbound towards Barking (both 🗛 step 153mm/gap 53mm) You can change between Central line westbound towards Ealing Broadway (A) step 227mm/gap 43mm), District line westbound towards Earl's Court and Hammersmith & City line westbound toward Hammersmith (both 🗛 step 133mm/ gap 47mm)
- Monument No entrance/exit. You can change between Circle line eastbound towards Liverpool Street (A) step 183mm/gap 77mm) and District line eastbound towards Upminster (B) step 157mm/ gap 113mm). You can change between Circle line westbound towards High Street Kensington (B) step 183mm/gap 147mm) and District line westbound towards Earl's Court (C step 150mm/gap 203mm)

F4 Morden 🕀 R Mudchute 🛕

- New Cross \gtrless R (London Overground only). Platform D towards Dalston Junction
- D8 North Greenwich 述 🛢 🞴 (19) 🗳 🛛 WC(bus station) 🗛

If you require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

- Northwick Park No entrance/exit. You can change between northbound towards Harrow-on-the-Hill (B) step 28mm/gap 163mm) and Metropolitan line southbound towards Liverpool Street (B) step 29mm/gap 90mm) – use this to change between trains on Uxbridge branch and trains towards Pinner. At peak times another change may be needed at Harrow-on-the-Hill for trains towards Amersham/Chesham
- 7 Norwood Junction $\geq P(3)$
- R (London Overground only). Platform I towards Dalston Junction

- A6 Oakwood ⓐ(ﷺ) ⓓ [€(6) ▲
- C4 Oxford Circus 🚇 🗔 (Victoria line only). No entrance/exit. You can change between Bakerloo line southbound towards Elephant & Castle **R** and Victoria line southbound towards Brixton A. You can change between Bakerloo line northbound towards Harrow & Wealdstone **R** and the Victoria line northbound towards Tottenham Hale 🗛 🛛
- 3 Paddington WC (National Rail) No entrance/exit You can change between District line eastbound towards Edgware Road and Circle line eastbound towards Liverpool Street (both 🗛 step 133mm/gap 0mm). You can change between District line westbound towards Earl's Court and Circle line westbound towards High Street Kensington (both 🗛 step 203mm/gap 20mm)
- **Penge West WC R** Platform I towards Dalston Junction
- A2 Pinner 🚇 🐼 편 wc 🗛
- D9 Pontoon Dock 🟦 🛕
- D8 Poplar 🟦 (small) 🗛
- D9 Prince Regent Ӣ 🛕
- C8 Pudding Mill Lane 闭 \Lambda
- B3 Queen's Park No entrance/exit. You can change between the Bakerloo line southbound towards Oxford Circus R and London Overground towards Euston. You can change between the Bakerloo line northbound towards Harrow & Wealdstone **R** and London Overground towards Watford Junction
- Rayners Lane P(6) No entrance/exit. You can change between Metropolitan line eastbound towards Liverpool Street (B) step 90mm/gap 132mm) and Piccadilly line eastbound towards Oakwood (B step 175mm/gap 127mm). You can change between Metropolitan line westbound towards Uxbridge (B step 102mm, gap 87mm) and Piccadilly line westbound towards Uxbridge (**B** step198mm/gap142mm)
- Richmond Ӣ 嵀 🛱 🚔 🎴(1) R (London Overground only). District line (A step 153-170mm/gap 63-80mm)
- **Rickmansworth P**(12) You can only enter and exit the southbound platform towards Liverpool Street (C step 23mm/gap 189mm)
- **A8 Roding Valley WC** Eastbound towards Barkingside (🧿 step 103mm/gap 193mm), westbound towards Woodford (B step 137mm/gap 157mm).

fou need to use the correct entrance/exi depending on which platform you are travelling from/to, as you cannot change between platforms within station - you need to make a 520m journey via street to change between platforms 1 & 2. Use Station Way entrance to get to/from eastbound platform (platform 2) this route goes via ticket office. Use Station Approach & Cherry Tree Rise entrance to get to/from westbound platform (platform I) - this route does not go via ticket office, so is for ticket holders only

- 9 Royal Albert Ӣ 🛕
- 8 🛛 Royal Victoria 🛃 🖆 🗛 🚽
- **Ruislip P**(4) You can only enter and exit the eastbound platform for Metropolitan line eastbound towards Liverpool Street (B) step 127mm/gap 113mm) and Piccadilly line eastbound towards Oakwood (B) step 200mm/gap 110mm)

- **D7 Shadwell** DLR only
- C3 Shepherd's Bush \Rightarrow R (London Overground only)
- **C7** Shoreditch High Street **R** Both platforms (platform I towards Highbury & Islington, platform 2 towards New Cross, Clapham Junction, Crystal Palace and West Croydon
- **South Acton R** Both platforms (platform towards Richmond, platform 2 towards Stratford). You must use the correct entrance, exit depending on which platform you are travelling to/from. To access platform 1 use the Kingswood Terrace entrance. To access platform 2 use the Palmerston Road entrance
- 🕄 🛚 Southfields Ӣ R Eastbound towards Earl's Court and westbound towards Wimbledon
- D4 South Kensington No entrance/exit. You car change between Circle line eastbound towards Liverpool Street (A step 177mm/gap 0mm), westbound towards High Street Kensington (A step 143mm/gap 33mm). District line eastbound towards Upminster (A step 147mm/gap 6mm), westbound towards Earl's Court (A step 127mm/gap 70mm)
- E8 South Quay 🟦 (small) 🛕

E5 Southwark 🛃 🛕 If you require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

- 😣 🛛 South Woodford 🎴 (4) 🚔 You can only enter and exit the eastbound platform towards Epping (C step 13mm/gap 197mm) – this is via George Lane (West) entrance, closed on Sundays
- A3 Stanmore P(6) WC (B) step 147-173mm/ gap 90-100mm). You can only enter/exit the station using the station car park entrance – to get from car park to ticket hall you need to make a journey of 110m including steep ramps. No entrance/exit using London Road/bus station entrance – you need to make a 450m journey via street between entrances
- C8 Star Lane Ӣ 嵀 🗄 WC DLR both directions 🗛
- Stockwell (Victoria line only) No entrance/exit. You can change between the Northern line southbound towards Morden \Lambda and the Victoria line southbound towards Brixton A. You can change between the Northern line northbound towards Camden Town **R** and the Victoria line northbound towards Tottenham Hale R
- C8 Stratford $\widehat{\mathbb{H}} \rightleftharpoons \exists$ WC London Overground **R**. Central line **R**. DLR (A). Jubilee line (A).

You need to make a journey of up to 100m including lifts and ramps to change between some lines.

If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

- C8 Stratford High Street Ӣ 🗄 WC 🛕
- B8 Stratford International 进 嵀 🖯 🗛

B2 Sudbury Town P(3) WC Eastbound towards Oakwood (B) step 164mm/gap 107mm), westbound towards Uxbridge (B) step 117mm/gap 108m).

You need the correct entrance/exit depending on which platform you are travellling to/from as you cannot change between all platforms within the station – you need to make a 150m journey via street to change between the eastbound and westbound platforms. Use Station Approach entrance to get to/from eastbound platform – this route goes via ticket

office. Use Orchard Gate entrance to get to/ from westbound platform – this route does not

- go via ticket hall, so is for ticket holders only **6** Sydenham \rightleftharpoons R Both platforms (platform) towards Highbury & Islington, platform 2 towards Crystal Palace and West Croydon You must use the correct entrance/exit depending on which platform you are travelling to/from. Use the Peak Hill Gardens entrance fo platform 1. Use the Station Approach entrance for platform 2
- **8 Theydon Bois P**(3) You can only enter and exit the eastbound platform for trains towards Epping (C) step 67mm/gap 220mm)
- 87 🛛 Tottenham Hale 🚇 🛤 🖻 嵀 🎴 (6) 🛱 🗛
- 7 Tower Gateway 편 (small) 🗛
- **Turnham Green WC** No entrance/exit. You can change between District line westbound towards Richmond or Ealing Broadway (A) step 240mm/gap 23mm) and Piccadilly line westbound towards Heathrow (B) step 176mm/gap 176mm). You can change between District line eastbound towards Earl's Court (A step 153mm/gap 17mm) and Piccadilly line eastbound towards Oakwood (B) step 142mm/ gap 98mm). Served by Piccadilly line trains unti 0650 Monday to Saturday, 0745 Sunday and after 2230 every evening
- Upminster 述 嵀 🎴 (9) WC (National Rail) (A) step 193-277mm/gap17-43mm)
- **C9** Upney Eastbound towards Upminster (A) step 217mm/gap 37mm), westbound towards Earl's Court (A step 233mm/gap 40mm)
- **B6 Upper Holloway R** Both platforms (platforn I towards Gospel Oak, platform 2 towards Barking). You must use the correct entrance/ exit depending on which platform you are travelling to/from. Entrances to both platforms are on Holloway Road
- Al Uxbridge Metropolitan line (🗛 step 95-128mm/ gap 69-83mm). Piccadilly line (B step 127-140mm/ gap 84-104mm)
- Walthamstow Queen's Road R Both platforms (platform | towards Gospel Oak, platform 2 towards Barking)
- 5 Waterloo 🗹 嵀 🗄 🛱 WC(National Rail) You can only enter and exit the Jubilee line both directions A.

If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

- A3 Watford Junction \rightleftharpoons R
- B3 Wembley Central **₹**

Bakerloo line platform 1 towards Harrow & Wealdstone (B) step 163mm/gap 143mm) and platform 2 towards Oxford Circus (B) ste 157mm/gap 107mm). London Overground platform I towards Watford Junction (A step 315mm/gap 38mm and platform 2 towards Euston (B) step 325mm/gap 91mm)

5 Wembley Park 🚇 🗔 🕅 (Metropolitan line only)

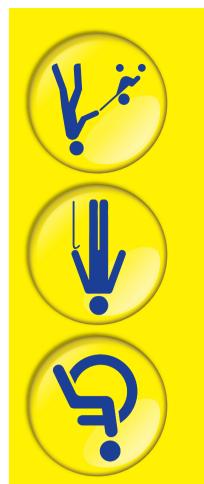
Jubilee line northbound towards Stanmore A southbound towards Stratford (B step 0mm/ gap 93mm). Metropolitan line 🗛 If you are travelling to Wembley Park from stations east of Westminster and require level access, please ensure that you board the correct carriage. If you are travelling to Wembley Park from Green Park and require level access, please continue to Kingsbury and ask a member of staff for assistance

- D3 West Brompton **→** You can only enter/exit District line platform 2 towards Earl's Court and London Overground platforms 3 and 4. Trains towards Upminster (A step 137mm/gap 67mm) or Edgware Road (A step 157mm/gap 33mm) London Overground platform 4 towards Stratford (B) step 222mm/gap 180mm), platform 3 towards Clapham Junction (B) step 222mm/gap 180mm)
- West Croydon \rightleftharpoons R Platform 3 towards Dalston Junction
- D7 Westferry 🕅 (small) 🗛
- **A5 West Finchley** Northbound towards Woodside Park A, southbound towards Camden Town (B) step 43mm/gap 147mm). You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 350m journey via street to change between the northbound and southbound platforms. Use Nether Street entrance to get to/from northbound platform – this route goes via ticket office.

Use Wentworth Street entrance to get to/from southbound platform – this route does not go via ticket office and is for ticket holders only; it is only unlocked during AM peak hours, and locked with a RADAR lock at other times, so call 0845 330 9880 or use Help Point on the southbound platform to ask staff to unlock the gate at other times if you do not have a RADAR key

- **C8** West Ham $\overline{\mathbb{H}} \rightleftharpoons$ District and Hammersmith & City lines eastbound towards Barking westbound towards Aldgate East \mathbb{R} . Jubilee line 🗛. DLR 🗛
- D8 West India Quay 🕅 (small) 🗛
- **D5** Westminster 🗹 Circle line eastbound towards Liverpool Street, westbound towards High Street Kensington **R**. District line eastbound towards Upminster, westbound towards Earl's Court **R**. Jubilee line **A**
- D9 West Silvertown 🕅 🛕
- **B3** Willesden Junction II WC Bakerloo line platform I towards Oxford Circus (B) step 250mm/gap 110mm) and platform 3 towards Harrow & Wealdstone (B) step 203mm/gap 103mm), London Overground R all platforms (platform I towards Euston, platform 3 towards Watford Junction, platform 4 towards Stratford, platform 5 towards Richmond and Clapham Junction)
- F3 Wimbledon $\mathbb{H} \rightleftharpoons \mathbb{B}$ $\stackrel{\frown}{\Longrightarrow} \mathbb{P}(2)$ WC(National Rail) R
- A8 Woodford P(10) R Central line eastbound towards Epping and westbound platform 2 towards Stratford. You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 130m journey via street to change between the eastbound and westbound platforms. Use Snakes Lane East/Madeira Grove entrance to get to/from westbound platform – this route goes via ticket office; it is only unlocked until 2100, so use intercom to ask staff to unlock gate at other times. Use The Broadway entrance to get to/from eastbound platform – this route goes via separate ticket office
- D3 Wood Lane I WC Hammersmith & City and Circle lines eastbound towards Edgware Road (A step 168mm/gap 50mm), westbound towards Hammersmith (A step 167mm/ gap 0mm)





December 2012

gap between the platform and train street and platform, plus the step and Showing stations step-free between the

and London Overground ncluding Docklands Light Railway Step-tree Tube guide

Transport for London

Woodside Park **2**(5) Northbound towards High Barnet (B) step 100mm/gap 153mm), southbound towards Camden Town (A) step 143mm/gap 77mm).

You need the correct entrance/exit depending on which platform you are travelling to/from as you cannot change between both platforms within the station - you need to make a 600m journey via street to change between the northbound and southbound platforms Use Woodside Park entrance to get to/from southbound platform – this route goes via ticket office. Use Holden Road car park entrance to get to/from northbound platform this route does not go via ticket office and is for ticket holders only

E9 Woolwich Arsenal 述 嵀 🛱 🗛



*You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.